

ACCESS STATEMENT

This Policy statement sets out Parklands Dental Care arrangements for managing the access of patients and staff members.

At Parklands Dental Care we recognise our responsibilities and legal obligations in ensuring, as far as reasonably possible that the access to the practice and facilities are easily accessible to all. In June 2018 the practice underwent a refurbishment in which we made the building much more accessible for our patients. As a practice we added on a new surgery, a downstairs toilet and a consultation room.

At the practice we have made access easier by having a ramp built at the entrance of the building. The ramp is wide enough and at the correct gradient to make entering the practice easy for wheel chairs and pushchairs. There is also a door bell at the front door so if a patient or staff member needs assistance, then a member of staff can be alerted and provide help. Our waiting room has space for wheel chair users to sit comfortably without being in the walk away. If a patient is hard of hearing or they need help with their medical history forms we have access to a consultation room, this is a private room out of the ear shot of other patients.

All clinical rooms are on one level and large enough to accommodate wheelchair users.

At the practice we also have a disabled toilet this has enough room for a patient to be able to turn around using a wheelchair. The taps and door handles are lower and there is an emergency pull cord.

Fire exits are well signposted around the practice. The fire exits that are not on the same level as the surgery have ramps to make it accessible for all patients. Walk ways are always free from clutter to prevent trip hazards.

Every year as a practice we complete an audit on disability access, this is so we can identify any need for improvements.